Why Choose Vodafone Cloud Backup

Vodafone Cloud Backup
Powered by CONNECTWISE

vodafone business

FAQ

1. What does Vodafone Cloud Backup protect in Microsoft 365?

Vodafone Cloud Backup protects all your critical Microsoft 365 data from Microsoft services, collaboration tools, cloud and access management tools. This includes Microsoft 365, OneDrive, SharePoint, Groups, Teams and Planner. It also backs up Microsoft identity and access controls (Entra ID), including users, groups, policies and role assignments.

2. What are the recovery options available in Vodafone Cloud Backup?

Vodafone Cloud Backup provides fast and simplified recovery options, including bulk restores, granular item-level restores (mailbox messages, OneDrive files, Teams objects), point-in-time restores and cross-tenant restores.

3. How does backing up Entra ID provide extra protection over other backup-only providers?

Many backup providers for Microsoft only back up collaboration tools (Microsoft 365), services and Planner. They don't back up critical objects in the identity layer, which include access, authentication and authorization information. With Vodafone Cloud Backup, you receive automated identity protection and data protection. We can restore users, groups and their relationships in Entra ID. That means faster recovery from identity attacks, misconfigurations, or malicious deletions.

4. What automation and operational efficiencies does Vodafone Cloud Backup offer?

Save time automating tasks such as onboarding and offboarding, automate Microsoft 365 data backups and Entra ID objects. Free up extra time with recovery that takes minutes, not hours or days.

5. Is Vodafone Cloud Backup built for compliance and security standards?

Yes. It is certified for HIPAA, GDPR, NIS2, ISO and Essential 8, Vodafone Cloud Backup is built to ensure retention, legal holds and regulatory requirements are met and provides views and insights into backup data through SmartInsights.

6. Are there storage limits?

You will receive up to six snapshots per day (most backup providers only perform three snapshots) and predictable pricing that includes Microsoft 365 collaboration tools (SharePoint, Exchange, shared mailboxes, public folders, Teams) and Microsoft's identity and access management tool, Entra ID.

7. What differentiates Vodafone Cloud Backup from Datto, Keepit, Dropsuite and other competitors?

Features like Entra ID plus identity coverage, deep MSP workflow integrations, delegated authentication and strong recovery performance. Our backups are secure and built to meet compliance standards. Unlike the competition, Vodafone Cloud Backup is designed for ease of use and easy adoption. Its user interface resembles Microsoft, providing end users with a unified experience.

8. How easy is it to get started? What is the deployment overhead for Vodafone Cloud Backup?

We offer simplified setup, automated onboarding and offboarding and delegated authentication to simplify setting up permissions.

9. What if I already use another backup solution—should I consider switching?

Signs that it may be time to switch include gaps in identity protection, slow and complex restores, unmet compliance requirements, high administrative overhead, complex configuration, or a fragmented vendor stack.