

Frequently Asked Questions

<p>What is KPI Analyzer?</p>	<p>Independent assessment SaaS App: Maturity and Usage Analysis for 1-Day As-Is on an SAP system usage, focused on migration to S/4HANA and monitoring.</p>
<p>Does it accelerate SAP S/4HANA Sales/Projects?</p>	<p>Yes, it delivers all the required deep dive facts reliably for decision makers to prepare their roadmap and business case.</p>
<p>Does the App help me to decide about my migration strategy, i.e. Greenfield, Brownfield or any combination?</p>	<p>Yes, the app includes a complex rules engine that automatically measures the maturity level of an SAP system and thus delivers recommendations on potential next steps.</p>
<p>What type of SAP System can be analyzed with the App?</p>	<p>Any SAP system like ERP (SAP R/3 and higher), CRM, HCM, SRM, SCM, APO, BW and Industry Solutions, independent of any release level.</p>
<p>How long does it take to setup the App, run it, and get the results from report screens at your fingertips</p>	<p>Just 1 Day!</p>
<p>Does the App help to reduce project or maintenance costs?</p>	<p>Yes, the savings calculator is included in the App, to simulate “What If” Scenarios. Also, the App identifies overhead on the system that can be cleansed to reduce actual maintenance effort and migration costs.</p>
<p>Do I need to install the App on my system to use it?</p>	<p>No, the App is a SaaS solution available on SAP Cloud Platform. It works offline with extracted Usage-Data. All you need to have</p>



	is an Internet Browser and an Internet Connection.
How does the App secure my data?	KPI Analyzer runs on SAP Cloud Platform and leverages all of the security mechanisms SAP provides.
Is it difficult to learn how to use the App?	No, it only takes approximately 3 hours.
Do I need to plan resources for As-Is workshops?	No, the App delivers all important facts about the As-Is Situation of mature SAP-Systems without requiring workshops.
Do I need support in interpretation of the results?	No, your own team has all the results at their fingertips in the app's report screens. West Trax offers a free opportunity to speak with our team of specialists, if help is desired interpreting the results. This takes just a couple of hours to discuss next step To Dos. Otherwise, partnering with the SI & infrastructure partners who helped the customer purchase the app provides a full R2A (Results to Advice) opportunity.
Does the App measure easy-to-understand KPIs?	Yes, the App measures many KPIs (simple and complex) regarding the usage of the SAP system. The KPIs are based on the certified West Trax KPI Scan methodology.
Do I get Benchmark information to those KPIs?	Yes, the App shows Client's measured KPIs vs. 15 different industries with industry averages, measured best practices and measured worst cases. It is based on the unique West Trax Benchmarks Database with more than 1,765+ analyses worldwide.



<p>How does the App know about my business process situation?</p>	<p>The App works with a mapping algorithm to map usage data onto 5-Level business process models (Integration with SAP Solution Manager) and thus makes the support and usage of business processes transparent.</p>
<p>Does the App identify differences in business processes for my locations?</p>	<p>Yes, the App delivers drilldowns into clients, company codes and users, across all the SAP instance's modules at all locations.</p>
<p>Do I see specifically which document types have been used for the important business processes?</p>	<p>Yes, the App shows all used and unused document types over many months. Again, with drilldown options.</p>
<p>Is the As-Is information available about the impacts on my business processes before migration to SAP S/4HANA?</p>	<p>Yes, the App includes an automatic mapping feature of used functionality on the SAP Simplification list. As a result, it shows which business processes being used, which locations are impacted and how many users have to be trained.</p>
<p>What happens if SAP brings out a new Simplification list? Am I still able to use the App?</p>	<p>Yes, the App comes along with a service of regular updates of the Simplification Items, the Business Process Hierarchy and the Benchmark Data. The app is sold as an annual customer rental license which enables customers to remain current and to use throughout their migration project.</p>
<p>Does the KPI Analyzer App methodology analyze my custom code usage?</p>	<p>Yes, the App shows all used and unused custom code transactions and reports, also</p>



	with drill down options into clients, company codes and users.
Do I get information about my Background Job Usage?	Yes, the App includes a detailed analysis of used Background Jobs with information on dates, times, servers, initiators etc.
Does the App support me in defining house keeping activities?	Yes, the App helps to identify recommended house keeping activities and delivers all the details in report screens and downloads to proceed.
Does the App help to control the success of my house keeping efforts?	Yes, the Analysis can be repeated as often as required to measure the success of actions that had been taken. Time to Value is 1 day per analysis throughout the annual user license.
Is the App obsolete once I have migrated to SAP S/4HANA?	No, it can be used for ongoing monitoring purposes, regular maturity level controls and preparation of new projects to come.
Does the App help to compare systems, clients or company codes?	Yes, it allows comparisons per instance for consolidations but also for carve in and carve out projects.
Does the App support client's own process templates?	Yes, the App can be individualized to map usage data against both: Standard Reference Model and Client's own process model templates. It even supports while creating the template by analyzing relevant systems to identify which best practice processes should be included in the template. All of this is included with no costs of workshops unless a customer wishes to engage a service provider to consult in these.



Can I use the App in any country?

Yes, there is no restriction on the geographical location.