



# Arauco: Making It Easier to Collect Data and Complete Forms from the Field with SAP HANA® Cloud Platform

From furniture to bioengery products, businesses and consumers around the globe rely on forestry products from Celulosa Arauco y Constitución (Arauco). And to keep operations running smoothly, Arauco relies on SAP® software. But users at Arauco are often working in remote locations – far from their PCs and without an Internet connection. It was imperative, therefore, that these team members be able to collect data and complete forms from the field.

Working with BlueBoot Business Software, Arauco deployed SAP HANA® Cloud Platform to enable the completion of mobile forms. Integration with the company's SAP ERP application and support for SAP Fiori® apps as well as custom apps means users can collect data and complete forms from anywhere, on any device – uploading the data to back-end systems even when they are offline. The result is that workers in the field spend less time on administrative tasks back at the office – giving them more time to focus on sustainable forestry solutions for customers now and in the future.



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# Personalized apps with SAP HANA® Cloud Platform

## Company

Celulosa Arauco y  
Constitución (Arauco)

## Headquarter

Santiago, Chile

## Industry

Mill products – forestry

## Products and Services

Wood processing and pulp  
paste processing for  
furniture and bioenergy

## Employees

>10,000

## Revenue

US\$4.5 billion

## Web Site

[www.arauco.cl](http://www.arauco.cl)

## Partner

BlueBoot Business Software  
[www.blueboot.com](http://www.blueboot.com)

## Objectives

- Provide users with tools to execute and maintain a reliable and systematic process for risk detection, audits, and checklists on any strategic planning or management system
- Use SAP® software to synchronize information in areas without an Internet connection

## Why SAP

- SAP HANA® Cloud Platform, which can be used to build applications in the cloud with application services and database services – eliminating the need for maintenance infrastructure and support
- Partnership with BlueBoot Business Software to help ensure a smooth launch

## Resolution

- Worked with BlueBoot to deploy SAP HANA Cloud Platform, cloud connector, which enables native integration with the SAP ERP application
- Used SAP HANA Cloud Platform, mobile services, which are designed to support SAP Fiori® apps and custom apps based on the SAP Fiori user experience – offering full offline functionality

## Benefits

- Simpler, more user-friendly creation of custom forms
- Ability to work in remote locations without Internet connectivity
- Availability of a reliable log, allowing photos and geolocation to be recorded as evidence by a device's camera and GPS

## Accessible

Across devices

## Available

On- and offline

## In-field

Data collection

## Custom

Form generation

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“Relying on SAP HANA Cloud Platform to complete mobile forms has let us securely automate and deploy mobile apps for data collection. Self service lets users can define and complete forms on their own. This gives us more time to concentrate our business efforts on solution adoption and achieve the expected results in less time.”

Mauricio L pez, Forestry Business Partner, Celulosa Arauco y Constituci n

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