



## **PaperLess Case Study**

Nationwide E-Commerce Store goes PaperLess and achieves full invoice processing automation



## PaperLess Case Study



GardenSite LLP is a nationwide e-commerce store whose expansion online and within their stores have led to a sales growth within the business, which over time has increased the number of invoices to process.

In order to cope with the increasing number of invoices and automate the process of inputting invoices onto Sage 50, the company decided to look for a solution that would help them achieve these goals.

PaperLess was the preferred solution since it offered a software specifically tailored to work with Sage that, according to David Coton, Partner of GardenSite LLP "... was supported by real experts and was competitively costed."

## "A great solution which saves hours each day in processing invoices"

Flori Bosnigeanu Accounts Department at GardenSite LLP

Overall, the results achieved have been extremely positive with the e-commerce store estimating around 30% less time spent on processing, archiving and retrieving invoices.

According to Gaby Hall, Team Leader at GardenSite LLP, retrieval of invoices takes seconds instead of minutes or hours since with PaperLess they "...no longer need to route through the archives to find an old invoice, we can search at the touch of a button and find quickly what we are looking for."



In fact, invoice recognition on hard copy invoices and the automation levels delivered by <u>PaperLess</u> <u>Company Inbox</u>, which makes it possible for invoices received via email to be processed in a fully automated manner, are among some of the features most valued by this customer.

It is time to have a talk with David Coton, Partner of GardenSite LLP, to better understand the results achieved with the implementation of <a href="PaperLess Document Management for Sage">PaperLess Document Management for Sage</a>.

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PaperLess Paperless way."

From all invoice processing automation features of PaperLess for Sage, which ones do you consider to the most important?

Well, PaperLess has many different features that help us streamline invoice processing routines and, it is also important to mention the environmental benefits with the reduction or paper that is printed and posted out. However, from the quite extensive use we do of PaperLess, we feel that <a href="PaperLess">PaperLess</a></a>
<a href="Company Inbox">Company Inbox</a> is one of the features that delivers the best invoice processing automation levels.

With <u>PaperLess Company Inbox</u> we can have invoices received via email automatically imported into the system. PaperLess also automatically captures all invoice data and when we login to the system we have all invoices there so that we can validate them and query possible problems.

What type of savings has PaperLess delivered to GardenSite LLP?

By speeding-up invoice processing, PaperLess reduces labour costs avoiding the need to employ additional resources when business activity is at a peak or there are fluctuations in supply and demand.

Paperless can also avoid costly situations that may be a result of human error, minimising risk of payment errors and ensuring better accuracy of accounting data.

"Thank you to all the team at PaperLess for providing an excellent cost-effective solution which is backed up by excellent support."

David Coton
Partner at GardenSite LLP

Overall, we estimate that the savings with the implementation of PaperLess amount to more than 30%. These savings are originated by automating the process of data entry into Sage and the fact that since with PaperLess invoices are automatically attached to Sage, retrieving invoices only takes a few seconds.

Since the implementation of PaperLess, it is easier to ensure that suppliers are paid on time which, in turn, translate into savings with those suppliers who provide early payment discount. Such savings can then be passed on to the consumer in the price of the goods we sell or to maximise profits.

**Click here** to learn more about PaperLess

Click here to learn more about GardenSite LLP