



## **PaperLess Case Study**

Fleet Auction Group switches invoice data capture software to go PaperLess.



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Fleet Auction Group is a UK vehicle auction company that prior to the implementation of PaperLess was using another software to automate invoice data capture processes. Unfortunately, this other invoice processing solution was not working well for them due to the limitations of the software, which among several other issues, did not offer:

- Possibility to edit the data automatically captured
- Capture invoice detail lines and post them to Sage
- Send invoices for approval and keep control over invoice workflow processes

Due to the several limitations encountered, Fleet Auction Group decided to search for an alternative, which was when they found PaperLess. With PaperLess, the company is able to not only automatically capture invoice date, invoice number and invoice amount but also automatically read the detail lines from the invoices, reducing manual data input even further, which was something the solution previously used by this customer could not do.

PaperLess also gives the group access to an invoice approval software fully compatible with Sage, enabling the customer to streamline and automate invoice approval workflow.

Furthermore, with PaperLess the group now have all invoices available at the touch of a button, rather than having to search through mountains of paper. This, together with the improvements brought by PaperLess to invoice data capture processes, is increasing the accounts team efficiency levels.

The customer also highlights the ease of implementation of the software with very fast response times to any questions or queries.

Another fact valued by the customer is that the PaperLess team listens to customers' feedback and is quick to implement changes that address the customers' needs.

The only point the customer would like to see changed is the ability to have a checkmark to query invoices and automatically send them back to the person who sent them. Despite users already being able to query invoices by sending them back to other users, the customer mentioned that "managers are not always good at sending documents back if they have a query." Therefore, automating this process would enhance PaperLess even further.

Overall, The Fleet Auction Group sees significant improvement on efficiency levels and is very happy with the follow-up and support provided, which according to them is "totally brilliant".

**Click here** to learn more about PaperLess

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