



# Product Overview



**netcash**<sup>®</sup>  
PAYMENTS. DELIVERED.

# Get control over your cash flow

We can get you up and running in no time.

With more than 22 years of experience in the payments industry, Netcash is a leading payments provider to businesses of all sizes throughout South Africa. We provide innovative solutions and are passionate about giving you the best possible suite of payment services to make your business succeed.

## 10 Reasons why you should choose Netcash



You can be up and running in a matter of hours.



Access your account online from anywhere at any time.



No software downloads or upgrade requirements.



We don't tie you into any fixed or long-term agreements.



Netcash is integrated with more than 40 software vendors.



No setup fees and you only pay for the services that you request.



Your dedicated Payments Advisor will assist you to get the most out of your account.



One consolidated statement to manage and monitor the movement of money.



You can create sub-accounts to manage different aspects of your business.



One account to meet all your Payment and Collection requirements.

[View Our Services online](#)

# Debit Order Collection

Simple and efficient ways to collect money from your customers.

Debit Orders are a method of collecting money from a bank account with the express permission of the account holder. They are most commonly used to collect monthly subscriptions, premiums or repayments. Netcash offers a complete Debit Order Collection system, enabling you to collect recurring payments from your customers without the hassle or time-consuming admin.

Debit Orders

DebiCheck

Salaries

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## Flexible collection service

We offer a variety of services to suit your collection needs, including recurring and once-off debit orders as well as Same-day or Two-day services.



## Get paid sooner

Enhance your cash flow by receiving up to 90% of your collection value paid on the day the debits are processed.



## Comprehensive collection facilities

Our debit order collection service enables collections from cheque, savings and credit card accounts.



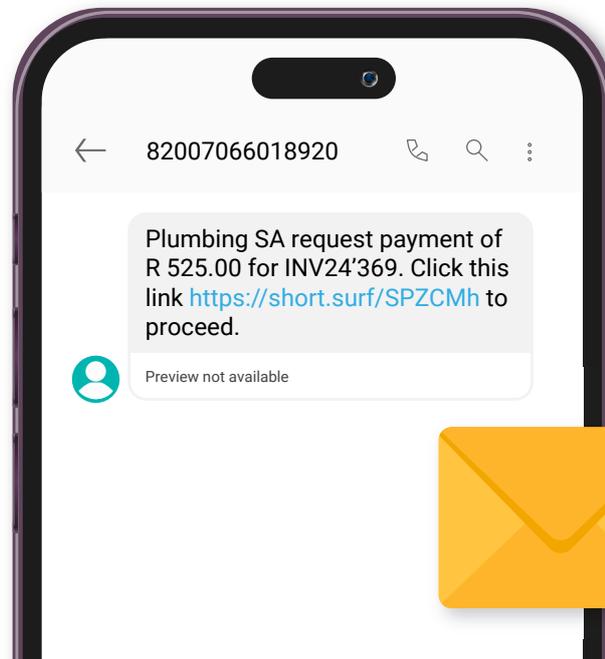
## Electronic Mandates

Our electronic mandate solutions ensure that you obtain your clients authority to debit in a compliant, secure and convenient manner.



## Extensive reporting

Reconcile and analyse your debit order collections using our extensive reporting and comprehensive statement.



## More options to recover your unpaid Debit Orders

Offer multiple payment options for unpaid debit orders with an SMS or email payment link sent directly from your Netcash account.

Read more

# DebiCheck

## Pre-authenticated Debit Order collections

DebiCheck is a preferential debit order system requiring the bank account holder to give specific electronic permission (via their bank) prior to any debit order being processed.

You can debit a bank account confidently as specific consent is received via the account holder's bank and the likelihood of transactions being disputed is drastically reduced. Bank account holder's have the comfort of knowing that the debit order can only be processed on the terms as agreed by them.

DebiCheck does not replace Same-day and Dated debit orders but can be used as an alternative. By using DebiCheck you can obtain authentication, benefit from preferential presentation of the debit and track the bank account over a selected period.



### AUTHENTICATION OPTIONS

#### Real Time (TT1):

Send an immediate message to the bank account holder allowing instant mandate authentication.

The response time is within 120 seconds or a delayed response within 1 day will be received.

#### Batch (TT2):

Authentication requests are batched and sent to all prospective clients. The response is received within 2 days.



### DISPUTABILITY

Your client will only be able to dispute the DebiCheck debit order if the amount or date of the debit order differs from what they accepted (authenticated). Should you debit your client without authentication (in the case of Registered Mandate Service) they will be able to dispute your authority to debit and reverse the debit.



### REGISTERED MANDATE SERVICE (RMS)

When a request from the bank to the customer to approve a mandate is not actioned by the customer, and the request expires, you can register a "RMS Mandate" against the customers' account with the same detail as agreed in the underlying contract. When an RMS Mandate is registered, the customer will not be required to authenticate the mandate, however they will be able to dispute or suspend (place a stop payment) against the mandate.

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# Salary Payments

Pay your employees online or via integrated payroll software.

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## Save time

Our free bank account validation service allows you to avoid unnecessary last-minute rejections when processing payments. Have the peace of mind that all payments will be accepted by the banks on payday.



## Increase accuracy

Accuracy is of the utmost importance when making payments, which is why we ensure that you pay the correct bank account every time by using our bank account verification service.



## Be in control

Extensive reporting including statements, batch, and audit reports, as well as payment notifications, ensure you are kept in the loop of all payment aspects.



## Extra security

To ensure that your account is more secure, you are able to dictate the levels of access, the number of authorisers per payment batch, and use One Time Pins (OTPs) or 2 Factor Authentication to authorise payments.



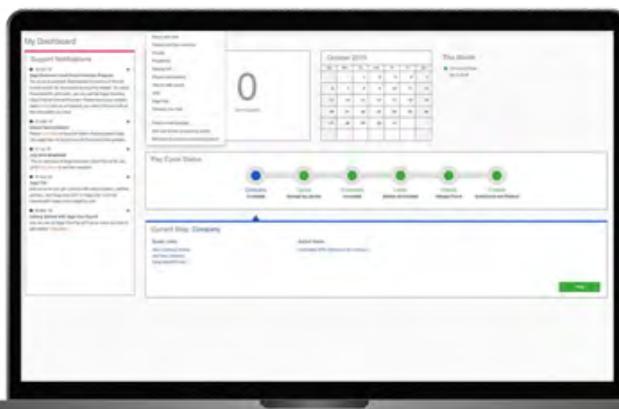
## Greater flexibility

Ensure that all your employees receive their salaries on the same day; with our Dated Payments service, all your payroll payments reflect on the same date, irrespective of where the bank account is held.

## Netcash is integrated to payroll software

Seamless file uploads from your payroll software to Netcash means no more risky emailing of payment files. Save time, improve accuracy and mitigate risk by making use of integrated payroll software.

[Read more](#)



# Creditor Payments

Process payments safely and efficiently.

Creditor Payments often take up valuable time, become admin-intensive, and can increase risk in the day to day running of your business. When using Netcash you will increase efficiencies and make payments confidently.

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## Save time

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## Increase accuracy

Accuracy is of the utmost importance when making payments, which is why we ensure that you pay the correct bank account every time by using our bank account verification service.



## Extra security

To ensure that your account is more secure, you are able to dictate the levels of access, the number of authorisers per payment batch, and use One Time Pins (OTPs) or 2 Factor Authentication to authorise payments.



## Save money

Take advantage of our discounted transaction fees when you process creditor payments. The higher your transaction volume, the more you save.



## Be in control

Extensive reporting including statements, batch, and audit reports, as well as payment notifications, ensure you are kept in the loop of all payment aspects.



## Public Recipients

Easily make payments to public recipients without requiring bank account information, for example SARS, municipalities and utilities.



“

The main advantage I have experienced with Netcash is the way we can integrate our system to Netcash that makes creditor payments quicker and easier.

- André Smalberger | Protea Metering

”

# Pay Now Solutions

Choose the payment solution that works for you.

With multiple payment solutions, you can select the best methods for your business. Receive payments via bill presentation, mobile, online and in store displays.

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## Billing

With our Billing solutions, you can offer your clients a choice of convenient, at-a-click payment methods. This will help you to get paid faster, improve cash flow and reduce admin. When paying is this easy, you don't have to ask twice.

[Read more](#)



## Payment Request

Simply request a payment from anyone with a smartphone, email address or follow up on your unpaid debit orders. Payment Request enables you to accept online payments via our secure link sent in an SMS, WhatsApp or email. Alternatively, present a QR code for payment by using our Netcash Mobile App.

[Read more](#)



## eCommerce

Selling online is made simple because your Netcash account is already integrated into a number of free shopping cart plugins that can be downloaded from our website. We also support customised integration.

[Read more](#)



## Scan to Pay

QR payments allow contactless payments to be made directly to your Netcash account by scanning a fixed code that is displayed at your business or on your smartphone. Confirmation of payment is sent to you via email / SMS.

[Read more](#)



## Retail Payment

By providing your clients with a simple barcode, you enable payment at any one of 6000 retail outlets across the country using cash, debit or credit card.

[Read more](#)

# Payment options

Present any of the following payment options to your client.

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## Credit Card

- Accept local and international MasterCard and VISA payments.
- No need for credit card merchant facilities at your bank.
- Our transactions are 3D secure, protecting you from fraud and reducing chargebacks.



## Instant EFT

- Your clients can now make real-time payments from major banks without having to recapture any bank details, leaving no room for error.
- Instant EFT is a guaranteed method of payment that ensures no chargebacks.
- You will be notified immediately when payment has been made, ensuring goods or services can be dispatched without delay.



## Payflex

- Your customers can enjoy an interest-free payment plan, repaid over 6 weeks.
- The sign up process is easy.
- Send goods or allow access to services as soon as the purchase is made.



## 1Voucher

- Completely secure voucher payments.
- Readily available to and recognisable by cash customers.
- Voucher redemptions are paid into your Netcash account.



## paymyway Vouchers

- Enable secure online voucher payments for cash transactions.
- Accessible to cash customers at 2500 + stores nationwide.
- paymyway redemptions are directly deposited into your Netcash account.



## Scan to Pay

- Offer your clients the convenience of using multiple wallets or banking apps.
- Allows for hassle-free, secure online payments from a connected device.
- Enjoy the safety and security of using contactless payments.



## VISA Click to Pay

- Helps increase conversion through a streamlined checkout process to capture sales that would otherwise be lost.
- Supports your business growth with participating banks and merchants, which are building the Visa Checkout user base and offers the potential for new customers.
- Reduces fraud. With advanced security tools, such as device fingerprinting and step-up authentication, which authenticate consumers before they make a purchase.



## Retail Payments

- Clients can pay you by printing a unique barcode and presenting it to participating retail outlets.
- Participating retail outlets include Checkers, Checkers Hyper, Shoprite, OK, USave, House & Home, and the SA Post Office.
- Provide your customers with the option to pay their barcoded invoices, statements and quotations, using cash, Debit or Credit Cards.



## Bank EFT

- A dedicated bank account will be linked to your Netcash account.
- All EFT deposits will be allocated to your Netcash account, even if an incorrect reference is used by your client.
- Bank EFT is a guaranteed method of payment that ensures no chargebacks.

# Billing

Offer more ways to get paid.

## Present more payment options with integrated software

Offer multiple payment options including a "Click to Pay" button on invoices, quotes or statements created within your billing or accounting software.

## Manage payment options

There are various ways to accept payment. These include Ozow Instant EFT, Bank EFT, Credit Card, Visa Click to Pay, Retail Payment and scanning of QR codes. Manage the display of your preferred payment options from your Netcash account.

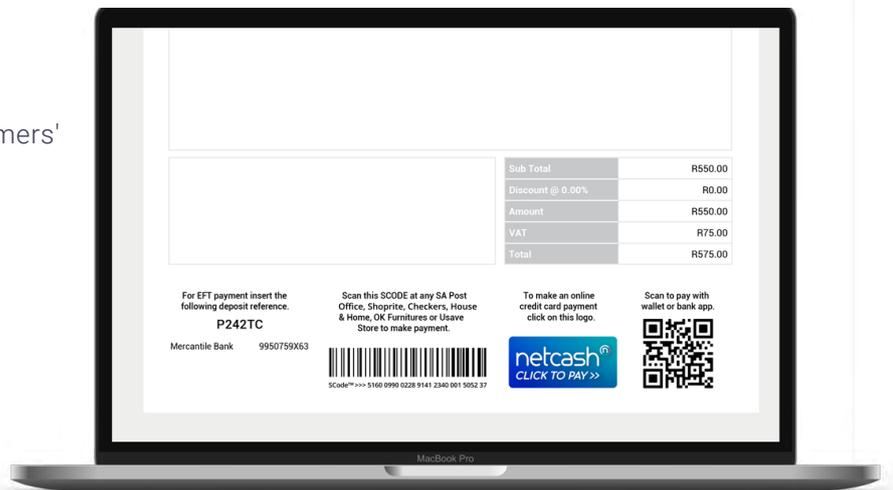
## Simple reconciliation

Easily reconcile your payment receipts to accounting and billing software off a single Netcash statement. Save time, increase accuracy and eliminate the risk of misallocation.

### Interactive demo

Experience your customers' journey with our bill presentation demo.

[Try it out](#)



### Available payment options



### QR Wallets & Banking apps



# Payment Request

Easily request payment from your customers.

Use any of these methods to send Payment Requests



Send payment request from your Netcash account



Create payment request batches to upload

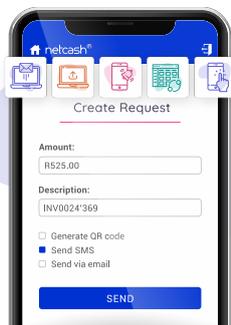


Integrate the payment request service to your existing billing, accounting or CRM software



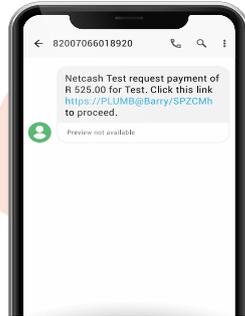
Send payment request from your Netcash Mobile App

## How it works



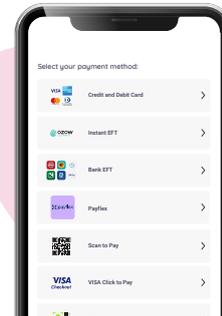
### Step 1

Create a payment request by using any of the 5 methods above.



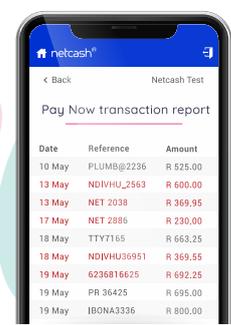
### Step 2

Customer receives request by SMS, WhatsApp or email.



### Step 3

Customer clicks on a link which enables multiple convenient ways to pay.



### Step 4

Get notified of payment and reconcile effortlessly off a single statement.

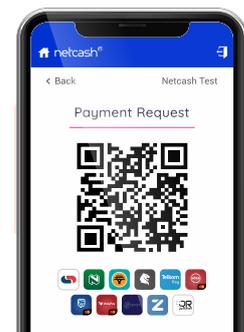
## Generate a QR code for customers to scan

**Step 1:** Generate QR on your Mobile app.

**Step 2:** Show generated QR code to your customer.

**Step 3:** Customer uses one of the wallets or banking apps to make payment.

**Step 4:** Get notified of payment and reconcile effortlessly off a single statement.



## With Payment Request you can:

### Reduce unpaids

Follow up on your unpaid debit orders with a quick SMS, WhatsApp or Email directly from your Netcash account and offer more payment options.

### Receive payment on the go

If your business is mobile in nature and you need immediate payment, simply login to Netcash on your smart device and send a payment request.

### Get paid easily

Offer multiple payment options and receive payment for goods and services with a simple SMS, WhatsApp or Email. Generate a QR code for contactless payment. Obtain payment notification. You don't need to check that you've been paid, funds go into your Netcash account and you get notified directly.

Try it out

# eCommerce

Multiple payment options on your eCommerce website.

## More ways to pay

You have the ability to offer your clients multiple payment methods, increasing the likelihood of payment being made. 3D security and PCI compliance reduce both fraud and the chances of chargebacks on card transactions.

## Reduce abandoned carts

Abandoned carts are a major concern for any eCommerce store and are largely due to customers feeling lost or unsafe. Our gateway is easy to use and completely secure, giving clients comfort when making payment.

## Subscription payments

Our subscription module allows for recurring credit card payments, ideal for business that run a membership or installment sales model.

## Card tokenisation

By tokenising your customer's credit card number, they avoid inserting card details every time they return to your website.

## Split payments

Allow payments to be split to third parties making referral, membership, reseller, commission and other payment arrangements easy to manage directly from your Netcash payment gateway.

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Read more about our integrated shopping carts

### Available payment options



### QR Wallets & Banking apps



# Scan To Pay

Accept hassle-free contactless payments.

## Why use QR Payments?



### Convenient

Your customers no longer need to have cash available and they can pay the exact amount required. All payments are made from their mobile phone, directly into your Netcash account.



### Secure

Digital wallet users do not expose their cards details, thereby eliminating fraud.



### Portable

Carry your QR code wherever you go for fast, easy payment.

## What makes Netcash QR code different



### Single QR

Multiple wallets and banking apps can scan a single Netcash QR code.



### Management

You can set up your own sub-accounts on your Netcash account to separate receipts from different origins such as branches, outlets or registration points.



### Tracking

Each branch or till point can have its own QR code to track payment receipt at point of sale.



### Reconciliation

QR payment receipts are included in your Netcash statement for easy reconciliation receipt at point of sale.

## Netcash Scan to Pay Starter kit



### Starter Pack includes:

- 1 Perspex stand
- 2 QR stand inserts
- 3 Stickers
- 1 Wobblers
- Instructions

Did you know that you can generate a QR code directly from your Netcash Mobile App? [Read more >](#)



# Retail Payments

Use barcodes to get paid.

## Benefits for your business



### Barcoded invoice

SCode barcode seamlessly printed on your invoice, statements and quotes.



### SMS Shortcode

Clients can send a Shortcode to their cellphone to be presented for payment.



### Multiple payment methods

Customers can pay using cash, debit or credit card.



### Country wide outlets

Customers can pay at over 6000 retail payment outlets, 7 days a week.



### Reconciliation

SCode receipts are included in your Netcash statement for easy reconciliation.

## How does SCode billing work?

1

### SCode invoice

Customers will receive a SCode barcoded invoice, statement or SCode SMS.

2

### National footprint

Customers can take the SCode barcode invoice or SMS to any of the participating retail outlets.

3

### Present for payment

Customers hand over the SCode invoice or SMS to the cashier at the Money Market counter or at the South African Post Office.

4

### SCode scanned or entered

The cashier will scan the barcode or type in the SCode and request payment.

5

### Receive payment

Customers can choose to pay using either cash, debit card or credit card - whatever is most convenient for them.

6

### Receipt obtained

A receipt will be issued upon payment.

**Checkers**

**Checkers  
Hyper**

**SHOPRITE**

**U\$ave**

# Netcash Shop

With a Netcash Shop, you can get set up in minutes and start selling online.

Netcash Shop is a powerful eCommerce Shopping Cart and online shop builder that allows you to create the eCommerce Shop of your dreams in just a few easy steps. Your Netcash Shop has multiple integrated payment options for your customers to choose from and our logistics partners can provide real-time shipping rates based on your customers' location. Your Shop can be added to multiple existing websites, blogs, and social media platforms.

## Everything you need to run a successful online shop



### Free plan available

Netcash Shop offers flexible plans and pricing to suit your business needs, with no set-up fees. A 30 day demo shop is available to first time users.



### Set up shop anywhere

Add your shop to multiple sites, blogs, and social media platforms. Use the App or any other device to manage your shop from one dashboard. Changes are mirrored to reflect instantly across all platforms. Sell anywhere at any time.



### Install in minutes

Seamlessly integrate Netcash Shop into your existing website in minutes. No software installation is necessary and your website design is unaffected.



### Sell on any device and on the move

Responsive design allows you to sell on any device across mobile, desktop and tablet, ensuring your shop looks perfect all the time.



### We handle the details

Leave the upgrades, SSL-certificates, security, server configuration and hosting up to us. You sell, we'll do the rest.



### Advertise on these platforms

Add your shop to all of your social media platforms offering your customers a convenient way to shop your products, while syncing directly to your central inventory.



#### Wix

Easily add your store to your Wix website using the official Netcash Shop application from the Wix App Market.



#### Facebook Shop

Connect to your Facebook Business account to reach billions of customers through Facebook advertising campaigns.



#### Instagram Shop

Unlock even more customers with Instagram Ads. Connect your Business account today.



#### Google Shopping

Increase visibility of your products in Google searches and Google Shopping.



#### Buy Now button

Add a buy now button for your products anywhere on your website, blog or even your friend's blog, and start selling immediately.



#### Wordpress plugin

Easily add your store to a Wordpress website using the official plugin from the Wordpress marketplace.



#### Instant website

Your Instant site with online storefront is already set up. Simply fill in your business information and start selling right away.

# Business Funding

Access funding directly from your Netcash account.

Don't let cash flow hold your business back. Netcash Business Funding is a powerful tool that helps you leverage your income in your Netcash account. Accessing funds faster, gives you the flexibility to invest in new opportunities, bridge cash flow gaps, or manage unexpected expenses with ease. Focus on what matters most, growing your business with the financial freedom Netcash Business Funding provides.

## We offer two types of Business Funding:

- Advance Settlements - Ideal for short-term needs, this allows you to access funds from a specific debit order batch before it's processing date.
- Retail Capital Instant Funding - Offered in partnership with Retail Capital, provides funding that is repaid over a longer term.

### Advance Settlements

Advance Settlements is a convenient solution for accessing funds earlier. No need to wait for processing cycles! Now you can access funds for your authorised debit order batches scheduled for processing within the next 15 days.



#### Accessible

Effortlessly access and utilise your advance funds directly within your Netcash account.



#### Early Access

Unlock the power of early access to your debit order proceeds, boosting your financial flexibility.



#### Trusted

Deal directly with Netcash, your trusted partner for all your payment needs.

### Retail Capital Instant Funding

Netcash and Retail Capital Ltd have partnered to bring you Instant Funding based on cash-inflows on your Netcash account. Your pre-approved Instant Funding offer is generated by analysing your anonymised data. Should you accept your Instant Funding offer, your information will be shared only for the purpose of preparing the funding application and to enable the funds to be paid into your Netcash account instantly.



#### Flexible

Payment structures tailored to match your business turnover and cashflow cycles.



#### Secure

Meeting all regulatory requirements, we keep your data protected, safe & encrypted.



#### Unsecured

No security or collateral required.

# Risk Reports

Enjoy having peace of mind when dealing with employees and clients.

Manage your business risk with Netcash's extensive risk reporting services. The information is sourced from CIPC and multiple credit bureaus including Transunion, Experian, XDS and Compuscan.

## Manage your business risk



### Reduce risk

Bank account verification matches the bank account number to an ID or company registration number so that you pay the right party every time.



### Know your employees

ID verification and consumer credit checks will verify the information supplied on employment applications.



### Manage financial risk

Make informed decisions when dealing with customers and creditors using Our extensive reporting services.



### Avoid fraud

Avoid internal fraud by checking the credit status of potential employees whose position will involve managing money as a key role.

## Risk reporting is integrated into various software platforms

- Verify ID numbers and bank account details at point of capture.
- Request commercial and consumer credit checks in a variety of formats directly from your software.



# Netcash Mobile App

Manage business payments and collections from the palm of your hand.

The Netcash Mobile App allows you to manage key aspects of your online account. Use your Netcash account on the go.

## Features available on the Netcash Mobile App



### Statement and balances

Real-time access to account information for you to manage your cash flow.



### Batch processing

Authorise your salary payments, creditor payments and debit order collection batches.



### Payment request

Send an SMS, WhatsApp or email to your customer with a secure link offering multiple payment options.

Present your client with a QR code on your own mobile device to scan for payment.



### Multiple accounts

All your Netcash accounts can be accessed from a single login.



### Security

Control all device access from your Netcash account.

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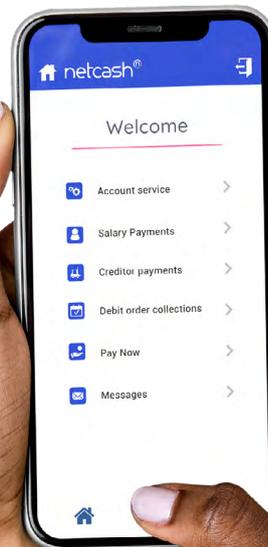
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Netcash Mobile App is available to download for free



# Our Partners

Netcash can be accessed from within third-party software.

Netcash offers integration with Accounting, Billing, Payroll, Point of Sale and eCommerce platforms. Our partners have integrated our payment functionality into their software to provide seamless, secure and accurate data transfer for your convenience and time saving.

Accounting



Billing



Payroll



Point of sale



Ecommerce



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For over 22 years, Netcash, a proudly South African company, has been a leading provider of secure and efficient online payment solutions. We understand the challenges businesses face in managing their cash flow, and that's why we offer a comprehensive suite of services designed to streamline and simplify your payment processes. With a single, secure online account, Netcash empowers you to manage all your business payment needs. We are passionate about providing South African businesses with the tools they need to succeed, and our commitment to quality service and innovation is reflected in our industry-leading solutions.

[View All Services](#)

## Netcash

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Registered FSCA FSP  
Intermediary Services  
Licence No. 44751



Registered as a Systems Operator  
and Third Party Payment Provider  
Registration number SO001051



PCI DSS Level 1 Compliant  
Certificate ID: ZW8FIK-6-100214



Netcash is ISO27001 certified



PCI DSS Compliance-  
Validation Documents Accepted  
BID: 10088228 Netcash(Pty) Ltd

