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# **automation | 4flow**

Business Environment Powered by 4Sight

2025

# 4FLOW IS AN INTERNATIONALLY ACCLAIMED PROCESS AUTOMATION SOLUTION

4flow improves company performance and efficiencies, by driving operational excellence and business agility

Business processes require monitoring, automation and auditability and individuals interacting with these need insights for decision making.

4flow provides these abilities using Microsoft's Azure cloud platform to digitally transform your business processes.

If you categorise business process management into four main categories, 4flow focuses on all areas to enable companies' digitally transformed business processes no matter what the process or complexity is:

## Integration-centric

Supports a high degree of interactions between applications at a system-level, rarely involving human participants.

## Human-centric

Focuses on the human element of the process while designing the workflow.

People-intensive - normally consists of a high level of interactions between people involved in routing, approving and fulfilling requests.

## Decision-intensive

Comprises thorough information gathering and timely invocation of applicable business rules and real-time analysis of business intelligence.

## Document-centric

Makes use of scanned images or electronic documents to support approval, decision-making and planning efforts.

## BENEFITS AS A STANDALONE SOLUTION

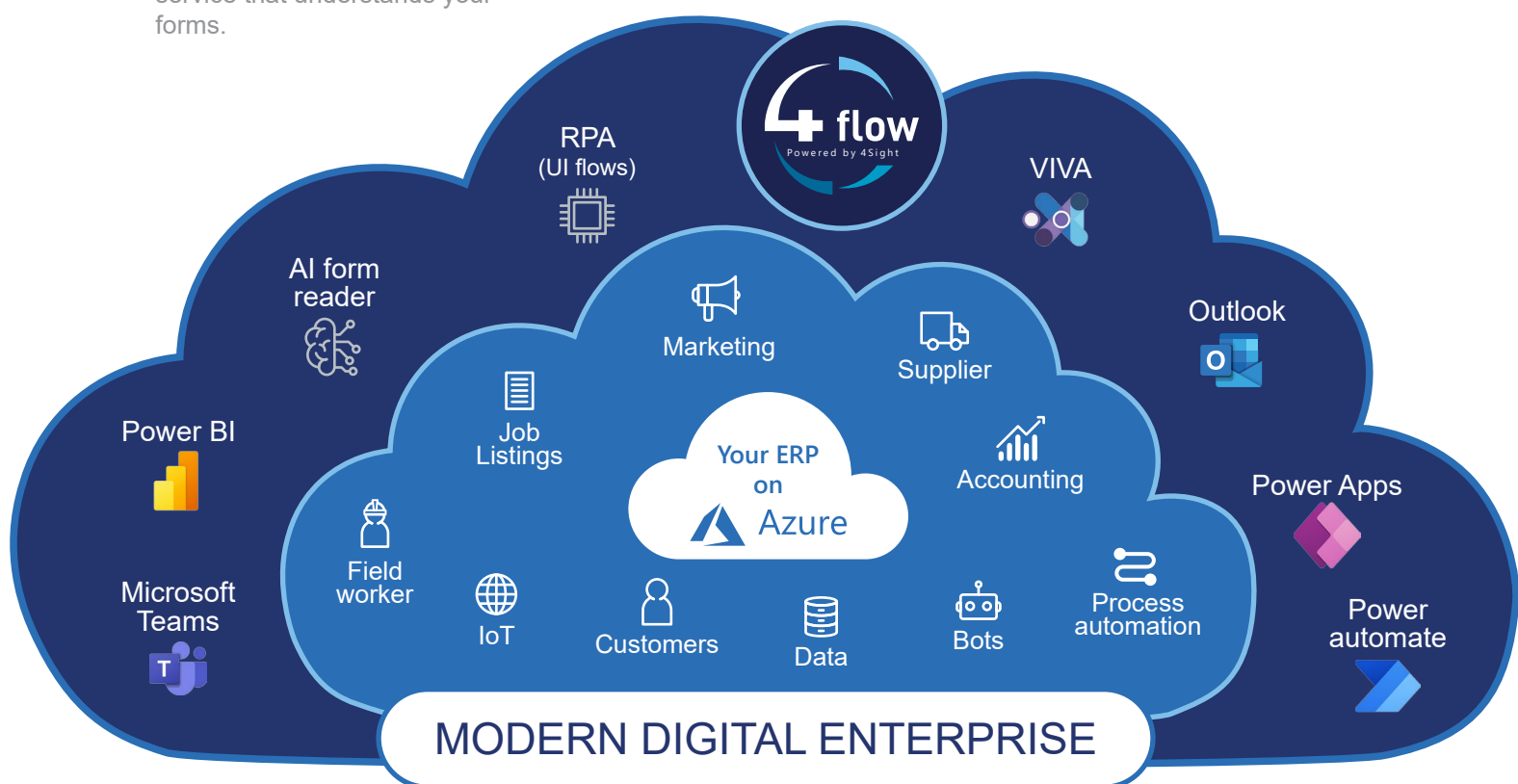
- Ease of use
- Reduction of Risks and Data Redundancy
- Better Control of Operations
- Improved Business Collaboration
- Business Agility
- Increased Productivity and Performance
- Modernise Workplace with mobility
- Predefined processes for rapid deployment



## ADDED BENEFITS OF CONNECTING TO THE MICROSOFT AZURE CLOUD PLATFORM



- Get access to hundreds of connectors and triggers from and to various Microsoft applications.
- Microsoft applications become part of the process for automation.
- Business processes can be initiated from various modern desktop and mobile applications.
- Form Recogniser - The AI-powered document extraction service that understands your forms.
- Cognitive Services - Add smart API capabilities to enable contextual interactions.
- Machine Learning service - Bring AI to everyone with an end-to-end, scalable, trusted platform with experimentation and model management.





# KEY FEATURES

## Workflow Engine

- Multiple Approval Structures (Single/Pool/Parallel)
- Active Directory Integration
- Custom Organogram
- Delegation of Authority
- Audit History
- Any Rule, Any Route
- Time Management and Escalations

## Event Management / Triggers

- Configure triggers to start or action business processes based on conditions and events

## Notification Management

- Email
- Mobile Push notifications
- Azure Event Grid
- Microsoft Teams
- Chat Bot

## Offline

- Mobile Application
- Synced Virtual Data
- Add Bespoke Master Local Data
- On-Premise Hybrid Solution capable

## Business Process Analysis

- Power BI dashboards for in depth process performance analysis

## Application Integrations

- Various ERP systems to streamline processes
- HR and Payroll solutions
- Document Management systems
- External Portals
- Travel Systems
- Microsoft Office 365
- Planned Maintenance solutions

## Attachments

- Upload or Link Supporting Documents
- Easy access for review and audits

## Record Level Security

- Limit users to only access data relevant to them or their departments

## Microsoft Teams embedded

- Power Automate integration
- Robotic Process Automation from Microsoft (UI Flows)
- Software as a Service
- AI Forms Reader (OCR)
- Cognitive Services

## Portal

- Secure External Participants
- Data Capturing
- Document Management

## Multi-Tenant Capable

## Embedded SSRS Reporting

## Multi-Lingual Options

## Low code Integration





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4Sight Holdings Limited (4Sight) is a public company listed on the JSE AltX (ticker: 4SI) in accordance with the laws of the Republic of South Africa. Our purpose is to leverage our extensive product and services portfolio, focused on **AI** technologies, people and data-focused solutions to design,

develop, deploy and grow solutions for our partners (customers and vendors).

The company's mission is to empower our partners to future proof their businesses through Digital **AI** Transformation to make better and more informed decisions in the modern digital economy.

4Sight's business model enables its partners to take advantage of products and solutions within its group of companies, which will allow them to enjoy turnkey Digital **AI** Transformation solutions across industry verticals.



## CONTACT US

EMAIL [channel@4sight.cloud](mailto:channel@4sight.cloud) WEBSITE [www.4sight.cloud](http://www.4sight.cloud) TEL +27(0) 12 640 2600

### SOUTH AFRICAN OFFICES

4Sight@Centurion  
1001 Clifton Ave,  
Lyttelton Manor,  
Centurion,  
0157

4Sight@Fourways,  
28 Roos Street,  
Fourways,  
Johannesburg  
2191

### INVESTOR RELATIONS

[investors@4sight.cloud](mailto:investors@4sight.cloud)

